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AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC

☐ CLEC

☐ ILEC

☐ Wireless

217592
217598

CERTIFICATED COMPANY INFORMATION

McLeodUSA Telecommunications Services Inc.

Company Name

FEIN/SSN

Dbaf/ka

Telephone #

One Martha's Way

Mailing Address

Hiawatha, IA 52233

City, State, Zip Code

Same as above

Business Location

City, State, Zip Code

Linn
County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

Mailing Address: 75 Beattie Place Two Insignia Financial Plaza
Greenville SC 29601

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

William A. Haas

A. General Manager (Include Address if different than above)

319-790-7295 / 585-770-2498 / william.haas@pactec.com
Telephone Number / Facsimile Number / E-mail Address

Inicia Brown

B. Customer Relations/Complaints Representative (Include Address if different than above)

877-340-2600 / customer.care@pactec.com
Telephone Number / Facsimile Number / E-mail Address

Christine Neff

C1. Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above)

319-790-6702 / 585-770-2498 / christine.neff@pactec.com
Telephone Number / Facsimile Number / E-mail Address

877-340-2600

C2. Customer Contact (Toll Free Number)

Network Operations Center

D. Engineering Operations (Include Address if different than above)

800-417-1619 / noc@pactec.com
Telephone Number / Facsimile Number / E-mail Address

- Network Operations Center
- E. **Test and Repair** (Include Address if different than above)
866-790-1058 /
Telephone Number / Facsimile Number / E-mail Address
- Network Operations Center
- F. **Emergencies** (During Non-Office Hours)
866-790-1058 / noc@paetec.com
Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- William A. Haas
- G. **Regulatory Officer** (Include Address if different than above)
319-790-7295 / 585-770-2498 / william.haas@paetec.com
Telephone Number / Facsimile Number / E-mail Address
- Anita Kaplan
- H. **Dual Party Mailings** (Name) Same
(Mailing Address)
319-790-2462 / 585-770-2498 / anita.kaplan@paetec.com
Telephone Number / Facsimile Number / E-mail Address
- Anita Kaplan
- I. **Interim LEC Fund Mailings** (Name) Same
(Mailing Address)
319-790-2462 / 585-770-2498 / anita.kaplan@paetec.com
Telephone Number / Facsimile Number / E-mail Address
- Anita Kaplan
- J. **Universal Service Fund Mailings** (Name) Same
(Mailing Address)
319-790-2462 / 585-770-2498 / anita.kaplan@paetec.com
Telephone Number / Facsimile Number / E-mail Address
- Anita Kaplan
- K. **Gross Receipts Mailings** (Name) Same
(Mailing Address)
319-790-2462 / 585-770-2498 /
Telephone Number / Facsimile Number / E-mail Address

Judith Messenger

This form was completed by

Sr. Manager - Public Policy + Reg

Title

Judith Messenger

Signature

7/4/09

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201